

*Congratulations on your purchase of marlanteak outdoor furniture. We trust it will provide you with many years of exceptional comfort and service. Take a few minutes to read through the relevant sections of this care instruction sheet to find out how you can maximise the lifespan of your investment and keep it looking great for generations to come.*

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## 1. TEAK

The durability of high quality teak, combined with its aesthetic properties, make it the ideal timber for outdoor use.

Due to teak's characteristics, particularly its high natural oil content, your furniture does not require any special treatment or oiling to protect it or extend its lifespan. Small surface cracks may appear which are due to the changes in seasons and the wood releasing or drawing in moisture from the atmosphere. They will not affect the strength or durability of the furniture. However, there are basic care guidelines you are advised to follow to ensure your teak furniture always looks its best.

### COLOURING & WEATHERING OF TEAK:

As teak is a natural product, you will find variations in the colour and tone when your furniture is new.

On exposure to sunlight, colour variations steadily even out and your furniture will eventually weather to an elegant silvery grey. To maintain this colour we recommend that your furniture is hosed down or wiped with a damp cloth on a regular basis. This prevents dust and pollution from penetrating deep into the grain and over time turning the wood a duller, darker grey rather than the beautiful silver colour for which it is well-known.

Combining this regular maintenance with a thorough clean two to three times a year should keep your furniture looking its best.

### CLEANING:

A soft-bristled brush and a mild soap, such as shavings from a bar of green Sunlight soap, diluted in warm water, is recommended for cleaning your furniture.

Do not use any harsh detergents such as dishwashing liquid.

The item of furniture should be wet first before cleaning. Give it a gentle scrub, with the grain. Be careful not to scrub too hard as this can remove soft grain from the timber. If your furniture is particularly dirty, clean it gently a number of times rather than scrubbing it vigorously.

marlanteak also offers specialist teak cleaning products, as well as a cleaning service (see below). Please feel free to contact us should you need any information with regards to cleaning your furniture.

### TREATMENT OF STAINS:

New or un-weathered teak is more susceptible to staining.

Watermarks are easily dealt with: Simply wet the tables thoroughly, wipe off excess water and the marks should disappear when the table dries.

Stains caused by spills from wine, salad dressing, marinades, etc. should be removed with hot soapy water as soon as possible – always wet the whole table/item of furniture first. Once the item has dried, remaining marks can be lightly sanded with fine sandpaper (always sand with the grain).

You will find that marks are eventually bleached out by the sun and the weathering process. Once weathered, your furniture will also become less susceptible to staining.

### POSITION OF FURNITURE:

Despite its durability, full exposure to harsh sun, all day, will take its toll on your furniture.

The ideal position for your teak furniture is in an area which is exposed to either morning or afternoon sun.

If your furniture is not directly exposed to sun (e.g. on a covered veranda) it will not weather. As a result of this, your furniture is more susceptible to staining. To protect your table, you can use a cloth and/or coasters and wipe down your table as marks occur. An alternative solution is to oil your furniture. ProNature oils will protect your furniture against stains and marks; however it will also darken the colour of the timber. See more information on oiling below.

### OILING:

Due to the high oil content of marlanteak furniture we do not recommend oiling, except where furniture is on a covered veranda or is exposed to very little weather.

Oiling is high maintenance and because of the harsh South African sun, has to be repeated regularly. However, if for cosmetic reasons (i.e. you prefer the honey brown colour of oiled timber) or you are concerned about stains we recommend the use of ProNature oils.

marlanteak can supply these oils and all oiling instructions.

There are a number of important points to remember if you choose to oil your furniture:

- **Weathered furniture cannot be oiled**
- **Once furniture has been oiled, it needs to be re-oiled regularly. This involves cleaning and preparing the timber prior to re-oiling.**

Please feel free to contact our office if you need any further information with regards to oiling.

### FOLDING CHAIRS:

The bolts on folding chairs should be checked and tightened as necessary.

Care should be taken not to over-tighten bolts and to tighten bolts evenly from both sides. This should ensure that bolts do not come loose and place strain on other parts of the chair.

### CLEANING & MAINTENANCE SERVICE:

marlanteak offers a cleaning and maintenance service for teak outdoor furniture purchased from us.

Should you require this service you are advised to contact us well in advance as availability is dependent on our delivery schedule.

We are unable to offer cleaning services during the months of October, November and December.

## 2. SYNTHETIC WEAVE, FIBRE AND WICKER

The synthetic fibres, such as the Porotex Mesh are specifically designed for outdoor use.

These fibres are weatherproof and extremely durable. The material is also resistant to UV rays, salt and chlorine water, as well as body lotions and stains. Although the weave may soften slightly in direct sunlight, this will not result in any damage to the furniture or the fibre, and it will simply contract again when it cools. The weave requires no special treatment other than an occasional clean with soapy water, as required.

In the Kettal Maia, Zig-Zag, Vieques and Bitta range, the only maintenance required for the synthetic fibre and the Porotex mesh is an annual clean to get rid of dust and environmental debris (oils, damp) that can be trapped in the mesh or braiding. Wipe it gently with a soft sponge and rinse with water. Rinsing the synthetic fiber with pressurized water provides better results.

Tricord: Tricord is a composite material used in the Tribù Mood range. It is a unique combination of nautical fibres and plastic. The inside consists of unbreakable polyester that gives it strength and stability. The outside is a combination of nautical fibres that give the material a natural feel and appearance. Clean with water and a clear (uncoloured) non-caustic fluid detergent. Allow detergent time to act. Rinse abundantly with water. The drying might take a while on non-sunny days. Tricord is fully recyclable.

Canax® : Canax® straps are a unique combination of natural hemp and synthetic fibres used in the Tribù Vis a Vis and Senja range. Unbreakable polyester fibres give strength and stability. PVC makes the straps stain repellent and resistant to outside influences, fungi, frost and UV radiation. The hemp finally gives the material a surprisingly matte look and a natural touch. As hemp is a natural product, difference in colour and structure may appear, giving the furniture a unique craft appearance which cannot be regarded as a fault. The Canax® straps require hardly any maintenance and are easy to clean with clear water and a pH neutral soap.

Weave : The extra large weave which is used in the Tribù Tosca range is made with a material that was developed exclusively by Tribù. A great deal of research went into the material, resulting in a unique product with a natural and soft appearance, that is 100% weatherproof. An EPDM foam filling is over braided with a tubular, seamless cover of knitted textilene and Tricord (polyolefin). The material is fungi-resistant, stain repellent, does not fade and dries relatively quickly. It is 100% suitable for outdoor use in any environment. However to minimize cleaning we advise to use covers when not using the furniture. Rinse the braiding with clean water.

Wicker : Gloster woven furniture is made from a polyethylene (PE) plastic material. Practical and soft to the touch, this material has many benefits including high suppleness, tear resistance, UV resistance and weather resistance. The coloured material is extruded through a shaped die to form the final fibre shape. The finished extruded and through-dyed wicker is completely weatherproof as well as being colour fast, extremely hard wearing and easy to clean. The wicker is resistant to chlorine, salt water, tanning lotions and oils. Gloster uses a more textured, thicker type of wicker than most other manufacturers. Although this wicker is harder to weave, it is stronger, more resistant to tension, tearing and splitting, wears better and gives a more natural feel to the product.

It is recommended that woven furniture is regularly cleaned using a solution of 1:16 mild detergent to lukewarm water (less than 100°F/40°C). Thoroughly soak the wicker with the cleaning solution and gently agitate with a soft bristle brush to remove any ingrained dirt. Once suitably cleaned, wash away the cleaning solution using cold

water. A pressure hose on a low setting is acceptable to use on woven furniture, but avoid any teak components, as the high pressure can erode the surface of the timber. It is important to remove all traces of foam from the wicker, as any left-over foam will leave a residue in the gaps in-between the weave which can then attract dirt. Dry any splashes on metal or teak frames to avoid water stains.

It is advisable to clean the synthetic fiber before storing it for the winter and at the beginning of its season of regular use.

### **3. ALUMINIUM**

All aluminium components in marlanteak furniture are powder-coated making it resistant to corrosion and scratching.

Powder-coated aluminium can simply be cleaned with a mild soap and water. Avoid using abrasive cleaning agents and scratching with sharp objects.

### **4. SAFETY GLASS**

Glass tops are made of first class European manufactured glass and resists extreme changes in temperature.

All glass tops are tempered according to the British standard for safety glass.

Rinse regularly with clean water or dishwashing detergent and dry immediately with a micro-fibre cloth to avoid any water stains on the surface.

### **5. CERAMIC**

Ceramic is the ideal material for tabletops.

It is extremely resistant to staining, frost, UV Rays and high temperatures.

Ceramic can very easily be cleaned with pH-neutral soap and water.

### **6. BATYLINE/SLING / POROTEX**

The Batyline® mesh used in our furniture is an extremely durable and high quality material.

Batyline® is a French made material consisting of a polyester fiber covered by a coating of PVC making it nearly impossible to tear. It is 100% synthetic, resistant to rot, mildew and UV radiation. Sagging is minimal as it has a maximum stretch of 3% and a "memory" - it will slowly stretch back to its original shape after it has been used. Batyline® is very easy to maintain and can easily be cleaned with soap and water.

Textilene: The textilene sling consist of a coated polyester weave, like Batyline. Simply clean With soap and water and rinse thoroughly with water. Do not use salt or chlorinated products because they may attack the hardware used to secure the straps.

Sling: Gloster's Textilene woven vinyls are resistant to fading, mildew and wear & tear under even the most severe weather conditions. Sling requires only occasional cleaning with a non-foaming cleaner like Gloster Sling & Woven Cleaner to keep it looking as good as new.

## **7. POWDER COATED STAINLESS STEEL**

All the stainless steel used is either 316 and electropolished or 304L Stainless Steel.

Stainless steel is an iron alloy in which the resistance to corrosion is increased by the addition of chrome, molybdenum and nickel. When exposed to air, a chromium oxide skin is formed spontaneously that protects the metal against rust. By powder coating stainless steel, you can increase its corrosion resistance to the same level as that of aluminium. For its powder coated stainless steel furniture Tribù uses 304L stainless steel that is ceramic blasted before it is powder coated. Tribù always uses European, ultra-durable and scratch-resistant polyester powder coating that guarantee a UV-resistance of 15 years.

Powder coated stainless is easy to clean with clear water and a pH-neutral fluid detergent. Stubborn stains can be removed Tribù's Aluminium Cleaner. If necessary, use a soft brush to remove the dirt from the pores. To protect the frame against adhesion of dirt and to reduce fingerprints, Teflon® Protector can be used which applies an invisible protect film.

## **8. GRANITE / MARBLE**

Clean granite with water and pH neutral soap. Granite Protector refreshes the gloss of the granite and makes it water and stain repellent. Do not use aggressive detergents as they attack the lime in the stone.

Clean marble using clean water and neutral soap with a cloth. For stains make a poultice by mixing clean water and baking soda and applying it to the stain. Cover the stain with the poultice and cling film add tape to the cling film to seal the poultice. After 24 hours remove the tape and the dry poultice.

## **9. LIGHTENED CONCRETE**

Tribù's lightened concrete does not contain gravel like ordinary concrete, but a mix of quartz granulates and natural fibres making the material a lot lighter. It is sturdy and durable and frost and heat have no influence and the colouring in the mass ensures that your table will retain its original colour for a long time. Each piece of furniture is hand finished by an Italian craftsman giving it a unique patina and a smooth surface texture. Lightened concrete is a natural product and sensitive to stains despite the fact that we treat our tables with a concrete conditioner that reduces stains and moisture absorption, some caution is required.

For daily cleaning, dip a soft clean cloth in a solution of warm water and a pH neutral fluid detergent. Rinse thoroughly and let dry. Stains should be wiped off immediately, especially acidic substances (juice, coffee, red wine, balsamic vinegar) since they cause permanent stains. Also bird droppings and leaves may cause permanent stains if not removed immediately. A protective cover is recommended when not using your table.

Oil and wax stains can be removed by using Tribù Oil, wax and grease remover. Do not use corrosive or acidic detergents. To protect your table, we recommend to use Tribù Lightened Concrete Conditioner regularly. However, it does not protect against acidic substances. This product can also be used for removing stains. Depending on the type of stain and its age, the stain can be completely removed or its intensity reduced. Lightened concrete contains natural fibres that can surface over time due to temperature fluctuations, which could feel slightly unpleasant to the touch. If this happens, we recommend to lightly hand sand the table top with a sanding disc making circular movements until the surface feels smooth again.

## 10. Glazed Lava Stone and Minera Stone

Glazed lava stone is easy to maintain with clean water and a pH neutral liquid detergent. Possible stains can be removed with Glass & Ceramic Cleaner. To protect the surface we recommend Ceramic Protector which fills the micro pores so dirt particles won't attach to the surface and will be rain-washed.

Kettal's Glaze table tops can be cleaned with a soft cloth or sponge and neutral pH soap. Glaze is very delicate do not use a scourer or alcohol to clean the surface.

Minera Stone : Kettal's minera stone is water repellent. Clean with mild soap using sponge or cloth. Be gentle while cleaning, do not scrub aggressively the fabric. Once cleaned please make sure you remove soap excess. In case of aggressive stains clean with diluted household bleach. Clean stains promptly. The longer it remains, more difficult will be to remove.

## 11. CUSHIONS

Our cushions are not only comfortable but are made to last.

Tailored to fit each item of furniture perfectly, they feature removable covers made from durable 100% solution dyed all-weather acrylic fabric, which is both mould and mildew resistant.

All the ranges of outdoor fabric we use are Teflon-coated for maximum weather and stain resistance and are guaranteed against fading for 3 years.

The easiest way to keep your cushions clean is to wipe them down with a damp cloth on a regular basis. Cushions can be spot washed by sponging briskly with a solution of natural soap in lukewarm water. For stubborn stains or suntan lotion, use fabric spot remover.

Covers can be removed and machine washed at 40C, but **DO NOT TUMBLE DRY**. Iron at a low heat.

Before placing your cushions on your teak furniture for the first time, wipe your furniture down minimise teak dust marking the cushions. Slight marking will occur over time as the oil secretes from the furniture.

## GUARANTEES AND REPAIRS

**All items from the Classic Teak range are guaranteed for five years, whereas all Kettal, Tribù, Gloster and Roda furniture are guaranteed for two years against defects/manufacturing faults. Please keep your invoice for guarantee purposes.**

**We will happily repair or, if necessary, replace items under guarantee. Defective items need to be returned to our head office in Cape Town for the necessary repairs to be effected. All transport costs are for the client's responsibility. Where items have been damaged due to misuse, negligence or other causes, such as wind damage, repairs will be charged for.**